



LEARNING OUTCOMES

Associate in Applied Science (AAS)
Program: Human Services

Upon completion of this program, students will be able to:

1. Explain the history, purpose, and function of the human services field.
2. Compare and summarize the different needs, priorities, and policies impacting the various human services populations.
3. Use professional strategies and techniques to solve client problems in a practice setting.
4. Demonstrate respectful interaction and communicate with clients and coworkers in the human service field.
5. Identify how their own self-awareness (self-esteem, demeanor, language, prejudices, life styles, and dress) can affect the clients they will serve, and their performance on the job.
6. Demonstrate the skills and ability to accurately record, assess, and document client behavior.
7. Identify state and federal laws, and institutional policies that preserve ethics, client rights, and privacy in the human service field.
8. Explain and recognize the distinctions between human service workers and human service professionals.

9. Summarize sociological and social work theory and apply it to specific work situations and macro-micro systems involving human service agencies.
10. Recognize the signs of professional burn out and implement strategies to prevent it.